

Your Company's name:

We'd like to hear about your experience using the pump and touchscreen interface so we can make improvements where needed. Please answer as honestly and thoroughly as possible. All feedback is greatly appreciated.

1. Did the pump arrive intact, or did it have any visible defects out of the box?

2. How long did the touchscreen take to boot up? Did it take longer than you expected?

3. Did everything on the pump and touchscreen work out of the box? If not, describe the problem in detail:

4. What is your initial impression of the touchscreen interface?
Would you like to change anything specific about the interface?

5. Is the interface clear and readable? Did you have any issues navigating it? Is the screen bright enough?

6. Did any functions fail, glitch, or not update properly on the screen? Please describe any problems in detail:

7. Did you change any settings or use any of the available functions on the screen? If so, which ones?

8. Are all the features on the touchscreen easy to understand, or are there any features you did not understand or could not figure out how to set up?

9. Is there any functionality missing that you would like to see added in the future?

10. Do you prefer this type of interface over our old LED and button interface?
